

## Contact Details

### Pre Arrival

Booking Modification, All Booking related inquiries. Please make sure you indicate Booking Reference Number in the subject of e-mail.

support@peakpoint.travel

+90 (850) 226 50 17

09:00am-18:30pm  
Istanbul time

### On Spot / Emergency

All kinds of check in or stay troubles.

support@peakpoint.travel

+90 (850) 226 50 17

24 hours / 7 days

### Post Travel

All kinds of issues, claims, complaints

ppg.quality@peakpoint.travel

+90 (850) 226 50 17

09:00am-18:30pm  
Istanbul time

### Escalation

All Issues having still difficulties, need upper level relevance.

erdi.yarimca@peakpoint.travel

+90 (850) 226 50 17

09:00am-18:30pm  
Istanbul time

### Account Manager

Your Account manager who takes care of your whole business and sales performance as well as integration related issues and process.

accounts@peakpoint.travel

+90 (850) 226 50 17

09:00am-18:30pm  
Istanbul time

### Sales Manager

In charge for Clients, New Business Development Processes.

sales@peakpoint.travel

+90 (850) 226 50 17

09:00am-18:30pm  
Istanbul time

### Accounting / Payments

Invoices, accounting inquiries. Please make sure you always copy: accounts e-mail address.

ppg.invoice@peakpoint.travel

+90 (850) 226 50 17

09:00am-18:30pm  
Istanbul time

### Product

Product communications with our supplier partners.

ppg.product@peakpoint.travel

+90 (850) 226 50 17

09:00am-18:30pm  
Istanbul time

### IT / Technology Support

New integrations, B2B related technology inquiries, issues, errors. Please make sure you always copy: accounts e-mail address.

ppg.techsupport@peakpoint.travel

+90 (850) 226 50 17

09:00am-18:30pm  
Istanbul time